

Phonak Virto B and CROS B Order Form

Custom Hearing Instruments



Step 1: Order Details

Account Number: 20

Hearing Clinic:

Delivery Address:

Contact Name: Phone Number:

Email Address:

Date Ordered: Date Required:

Step 3: HI Warranty/VIP Service/Return Policy

4th year (\$140 ex GST per device,
not available for CROS B)

VIP 24-hour service (\$50 ex GST)

Step 2: Patient Information

Last Name:

First Name:

Audiogram (Required for AOV):

	250	500	1000	2000	4000
Left:	AC				
Right:	AC				

Step 4: Scanned Impression Information

Scan/
Serial
Number:

L	
R	

Phonak recommends new
impressions for scanned
images >12 months

Step 5: Choose Technology Level and/or CROS Device

Technology Level:

Virto B90

Virto B70

Virto B50

Virto B30

NB: Virto B-Titanium has its
own unique order form.

CROS B 312

CROS B 13

Step 6: Configure Hearing Instrument

Shell Style	Instrument Type	Wireless	CROS Compatible	Power Level								Options		
				Left				Right						
				M (40/112)	P (50/118)	SP (60/122)	UP (70/130)	M (40/112)	P (50/118)	SP (60/122)	UP (70/130)	No PB	VC	TC
IIC	10 (NW) Omni													
CIC/MC	10 (NW) Omni												OR	
CIC/ITC	312 (NW) Omni												OR	
CIC/MC	10 Omni	✓	✓											
MC	10 (Directional)	✓	✓											
ITC/HS	312 (Directional)	✓	✓											
FS	13 (Directional)	✓	✓											
ITC/HS	CROS B-312 Custom	✓												
FS	CROS B-13 Custom	✓												

NB:

• For NW devices, a mini-control will automatically be issued if no push button is selected.

• For 312 (NW) Omni, the VC option is not available in combination with a push button or telecoil.

Key: PB = Push Button VC = Volume Control TC = Telecoil

Step 7: Product Options (*unless specified, default options will be selected. Please see following page for default options)

Shell Colour:	Pink* (26)	Tan (14)	Transparent (21)	IIC only available in Red (36) and Blue Transparent (37)		
Faceplate Colour:	Pink* (26)	Brown (28)	Cocoa* (22)	Black (06) (IIC only)		
Vent Size:	AOV* (Audiogram required)	Other: Left:_____ Right:_____	None (IIC must have vent)			
		(min. vent size:1mm)				
Wax System:	Cerustop*	Ext. Receiver Tube/Wax Spring	SmartGuard (N/A for SP & UP)	WaxBuster	HF3	
Removal Options:	Transparent Line	Tan Line	Brown Line	Extended Line	Removal Notch	Removal Post
Other Options:	Canal Lock	Helix Lock	Skeleton Lock	Raised VC	Soft Lacquer	

Step 8: Accessories

ComPilot Air II/RemoteMic Bundle	ComPilot II	PilotOne II
ComPilot II/TVLink II Bundle	RemoteMic	DECT II
ComPilot Air II	TVLink II	EasyCall II

Step 9: Preferences

Some choices may not be possible due to ear geometry and size restrictions.
Please select one of the below:

Proceed with closest option

Remove TC to reduce size if suitable

Size is the preferred option

Call back to discuss

Step 10: Cleaning Kit

Cleaning Kit (Choose ONE complimentary cleaning kit)

C&C BTE Cleaning Kit

D-Dry Electronic Dry Aid Kit

Step 11: Special Instructions / Requests

Phonak Virto B and CROS B Order Form

Custom Hearing Instruments – Additional Information

OHS Codes

Model	OHS Code	Cat.	Model	OHS Code	Cat.	Model	OHS Code	Cat.	Model	OHS Code	Cat.
Virto B90-10 NW O	C262PHO	(C3)	Virto B70-10 NW O	C263PHO	(C3)	Virto B50-10 NW O	C264PHO	(C3)	Virto B30-10 NW O	C265PHO	(C3)
Virto B90-312 NW O	C274PHO	(C3)	Virto B70-312 NW O	C275PHO	(C3)	Virto B50-312 NW O	C276PHO	(C3)	Virto B30-312 NW O	C277PHO	(C3)
Virto B90-10 O	C266PHO	(C3)	Virto B70-10 O	C267PHO	(C3)	Virto B50-10 O	C268PHO	(C3)	Virto B30-10 O	C269PHO	(C3)
Virto B90-10	C270PHO	(C3)	Virto B70-10	C271PHO	(C3)	Virto B50-10	C272PHO	(C3)	Virto B30-10	C273PHO	(C3)
Virto B90-312	C278PHO	(C3)	Virto B70-312	C279PHO	(C3)	Virto B50-312	C280PHO	(C3)	Virto B30-312	C281PHO	(C3)
Virto B90-13	I126PHO	(C3)	Virto B70-13	I127PHO	(C3)	Virto B50-13	I128PHO	(C3)	Virto B30-13	I129PHO	(C3)

Model	OHS Code
CROS B-312 Custom	N0187CR
CROS B-13 Custom	N0188CR

Audiogram required for AOV

- AOV = Acoustically Optimised Venting – Phonak will set the correct vent diameter and style in relation to audiogram / shell geometry / feedback canceller and required low frequency gain – this is the recommended vent type.

Good to know

- The push button can also be programmed by the fitting software to work as a volume control for binaural wireless fitting (instruments without rotary volume control).

Good to know about IIC

- IIC is available in blue/red transparent shells only. Faceplate can be cocoa or black.
- AOV and removable line are mandatory.
- IIC not available in B30.
- Push button programmable to perform different functions.
- Optional MiniControl to use instead of the push button program switch.
- Battery door can be replaced by one without push button.

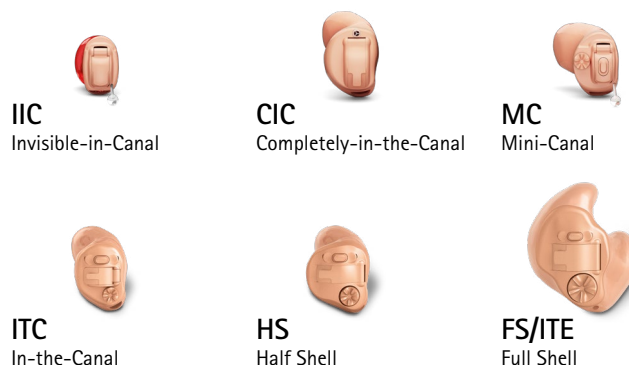
Default options:

Please note, the below options will default if no information has been selected when filling out the order form:

- **Telecoil:** Telecoil will default unless stated otherwise.
- **Shell Colour:** Pink will default for CIC/MC/ITC devices.
- **Faceplate Colour:** Cocoa will default for CIC/IIC devices. Pink will default for MC/ITC/FS devices.
- **Vent Size:** AOV will default if nothing is selected. Threshold measurements are required.
- **Wax System:** Cerustop will default if nothing is selected

Any special instructions should be listed in space provided.

Shell styles



Power level guide

M	Mild to moderate hearing losses (open fittings, all audiometric configurations)
P	Moderate to severe hearing losses (allows for appropriate venting size and power)
SP	Severe losses (requires a high powered receiver to provide appropriate gain. This larger receiver and will have an influence on hearing device size)
UP	Profound losses (the biggest, most powerful receiver is used and allows only HS and FS instruments)